Factors influencing academic autonomy and its dimensions in Isfahan Cardiovascular Medical and Research Center, Iran: A mixed-method study

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# **Original Article**

# Abstract

**BACKGROUND:** The issue of academic autonomy along with the reduced authority of the government for handling the service-providing section is considered an urgent demand for most of the organizations including hospitals.

**METHODS:** The method of research was a combination of quantitative and qualitative methods from sequential exploratory studies type. In qualitative part, descriptive-phenomenological method using seven-step Colaizzi method and in quantitative part, survey method was used. Statistical population of research of the first part included key experts of the academic autonomy field who were selected purposefully and based on the criterion. With 8 persons, data were saturated. Data collection tool of this part was semi-structured and deep interview. Validation of data was performed by outsider auditors as well as through returning to the interviewees. In quantitative part, a 60-question questionnaire made by the authors was used for data collection which was distributed among officials including hospital managers and key stakeholders of the academic autonomy process in a heart hospital who were 98 persons. Superficial and content validity of the questionnaire was estimated as much as 0.70 for all items. Modeling analysis in inferential level was done through Akaike scale regression.

**RESULTS:** Academic autonomy is in three dimensions: economic, scientific, and organizational and inter-organizational, intra-organizational, and extra-organizational factors contribute to it from which scientific autonomy is more important compared to other factors. Moreover, intra-organizational factors have more contribution to the academic autonomy of these centers.

**CONCLUSION:** The results of this study will be a good guide for academic autonomy of medical centers. In order to achieve academic autonomy, it is more important to pay attention to factors such as autonomy culture capacity, independent signing treaties and international documents, and science-centered society.

Keywords: Academic Autonomy; Scientific Autonomy; Economic Autonomy; Organizational Autonomy

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## Introduction

Academic freedom or academic autonomy means that in the core activities or tasks of the university, teaching, and research, decisions are necessarily up to the academic personnel.<sup>1</sup> In Iran, this matter has become a challenge owing to the increasing social collaborations and important and strategic engaging persons, so that most of the universities try to become independent from the decision-maker organizations to reduce their expenses and improve their productivities. Researches mainly consider four dimensions: organizational, financial, staffing, and academic dimensions for academic autonomy. In recent century, European Union (EU) took this definition as the basis of the academic autonomy and evaluates the European universities with these indices.<sup>2</sup>

According to studies performed in developing and developed countries, this presumption that health organizations must be solely administered by the governments has been doubted.<sup>3</sup>

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One of the effective solutions in this regard is to use the model of organizational reforms of the World Bank which includes five components: decision right, market confrontation, owner of the financial debt, response, and social functions.<sup>4</sup> In this model, giving decision-making right to an organization such as a bank improves the management and allocation of the promoted resources and responsibility of these centers since most of the decision makings are transferred from governmental level to the management level.<sup>5</sup>

In 1995, actions are taken for implementation of the autonomy and according to the Article 24 of the Budget Law in 2009, after the evaluation of the university hospitals, ministry of health and medical education is responsible for administration of at least one university hospital with the maximum score with a board of trustees in addition to the available ones.

The purpose of this law was to continuously improve the quality and the performance of the clinical services, increase the productivity, and finally, provide satisfaction of the people of the society. It is estimated that through application of the management strategies for the function of the personnel, operational simplification, operational budgeting, services management, management of the maintenance, implementation of the comprehensive system of the information and health communications as well as the comprehensive system of the hospital management, a novel model can be presented for management.<sup>6</sup>

This new method of hospital management, that is autonomy, is realized through delegation of authority and responsibility as well as confrontation to the market. In fact, this matter results in change in the passive state of hospitals in competitive market.<sup>4</sup>

In 2017, a research was conducted in medical centers of Georgetown University, Washington, United States (US), and results and experiences of eleven countries for giving autonomy to hospitals confirmed the success of the implemented policies. Complete management autonomy and financing for effective handling of the demands is of the necessities of the success in this context.<sup>7</sup> Results

suggest that autonomy is accompanied with increased income, increased expenses of personnel, and more investment for infrastructures and equipment.

However, uncertainty of the level of collaboration and more expenses are some of the challenges of the autonomy. Therefore, for the autonomy of the universities, it is necessary that hospitals have an insight over all aspects.8 From the results of such studies, it can be concluded that complete understanding of the components of the autonomy of the health and academic centers and consensus of the relevant people over it is one of the important issues which must be studied. If managers are provided by such components and model, it will be easier to succeed in responsibility and improvement of the services quality. Hence, the present work is done for the purpose of understanding academic autonomy components to present a model for Shahid Chamran Hospital, Isfahan, Iran. Results will be useful for better decision-making and optimal responsibility for the future health system.

Shahid Chamran Teaching Center is known as a teaching hospital and the most important cardiovascular center in Isfahan and also one of the most advanced heart centers in the south of the country. With its specialized workshops, the hospital has the capacity to achieve academic autonomy as a productive center, while to what extent aspects of autonomy for the university should be considered.

## Materials and Methods

From goal, application, and nature's point of view, this research was a combination of sequential exploratory studies. In the first phase, the qualitative research method was descriptive phenomenology. Statistical population of research included all experts and academics of medical sciences who were familiar with the topic of academic autonomy. Sampling was conducted purposefully and criterion-dependent up to saturation level of eight persons (Table 1).

Semi-structured interview was used for collection of the data. Lincoln and Guba's evaluation method was used for validation.<sup>9</sup>

Table 1. Demographic specifications of research sample							
Ν	Education	Study field	Work experience	Sex			
1	Female	20	Medical	Doctor of Medicine			
2	Male	14	General medicine	Doctor of Medicine			
3	Male	15	Health management services	Doctor of Medicine			
4	Male	17	Cardiac anesthesia	Doctor of Medicine			
5	Male	25	Healthcare management	Masters			
6	Male	25	Pharmacology	Doctor of Medicine			
7	Male	20	Healthcare management	Doctor of Medicine			
8	Male	22	Healthcare management	Doctor of Medicine			

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For this end, authors spent sufficient time and confirmed the process with four academics using two coding and some interviews to ensure the agreement with coders. This improved the validity of the research data.

Furthermore, to ensure the generalizability of the findings, three management experts who did not take part in research were consulted about the findings. In this way, current research was validated. Colaizzi method (1978), also known as seven–step method was used for analysis of data.<sup>10</sup>

In the second phase of the research, descriptive survey method was used.

Statistical population of research included all experts of hospitals and managers in high, middle, and supervisory levels as much as 98 persons. Sample volume was estimated using Cochran's formula as 78 persons. 70 questionnaires were returned yielding 89% response rate. In this section, questionnaire was used for data collection. To determine the validity, Cronbach's alpha was used. Coefficients given in table 2 show the good reliability of the research tool.

**Table 2.** Reliability of the research variables using Cronbach's alpha

Variables	Cronbach's alpha
Scientific autonomy	0.88
Organizational autonomy	0.92
Economic autonomy	0.92
Intra-organizational factors	0.87
Inter-organizational factors	0.86
Extra-organizational factors	0.89

## Results

For better answering the research questions about academic autonomy, key owners were interviewed. In this step, written interviews were read several times and their overall content was understood. It was accompanied with listening to the part of recorded information. After implementation of the materials, all of the materials were carefully reviewed and important sentences and terms were extracted. At the end, 118 codes were obtained. This process was separately done by two experts. Then, meanings extracted from the sentences were combined and a common meaning was found. In this step, to ensure the generalizability of the research findings, three management experts in the field of hospitals participated and they were consulted about the statements of the interviewees. Finally, those statements which were stated once were taken out of the analysis cycle and the rest were considered by 61 codes. 61 simplified concepts were organized in the same classes and used for extraction of the essential structure of the phenomenon. Afterwards, 24 components were recognized. Table 3 summarizes the simplified concepts in the same classes.

Going through the data, a comprehensive definition about the phenomenon was classified in a regular and clear structure and the concepts were placed in a more comprehensive description which included all materials and details of the intended phenomenon. Some more general concepts including academic, organizational, interorganizational, intra-organizational, and extraorganizational autonomy were provided. Table 4 gives a comprehensive description of the subject.

To answer this question, "What is the impact of effective factors on academic independence and its dimensions?", through modeling with Akaike scale, factors contributing to the academic autonomy and their significance level as well as elements of academic autonomy in Isfahan Cardiovascular, Medical, and Research Center are represented in table 5 and figure 1.

As can be seen from the table, inter-organizational, extra-organizational, and intra-organizational factors contributed to the academic autonomy. From these, intra-organizational factors had more contribution to the autonomy.  $R^2$  factor was as much as 0.609 and Akaike scale was as much as -109.527, which shows that the model is of good quality and validity. Furthermore, from all dimensions of the academic autonomy, organizational (0.12), financial (0.24), and scientific (0.64) autonomy had the most importance and contribution to the academic autonomy.



Figure 1. Model of cardiovascular academic autonomy and factors contributing to it

## Table 3. Simplified concepts in the same classes

Components	Index	Code
Research authority	Authority of production, distribution, and using research results	1
5	Free determination of external academic relations	21
Academic authority	Authority of teaching in different languages	13
1100000100	Authority of removing educational programs	12
	Determination of promotional conditions for faculties	8
	Determination of curricula and academic content	11
Academic evaluation	Evaluation and surveying after content production	50
Academic evaluation		51
	Responses to the critics	2
Administrative authority	Authority of appointing the senior managers	
	Determination of the promotional conditions	52
	Determination of the indices, process of evaluation, and quality assurance (QA)	14
	Employment authority without the influence of externals	61
	Determination of jobs and organizational policies	15
	Creation of appointment workshops and monitoring	9
Institutionalization	Creation of beneficiary legal persons	5
authority	Creation of non-profit legal persons	6
Regulatory authority	Setting internal regulations for university	4
<i>c i i</i>	Setting time limits for managers	22
Auditing authority	Considering academic qualities for appointment of officials	3
8 9	Creation of free choice, evaluation, and monitoring mechanism	56
Financing authority	Giving authority for definition of tariffs for special services	23
i manong autionty	Determination of taking money and award from other organizations	16
Financial management	Determination of salaries and benefits for all personnel	7
i manetai management	Setting tuition fees	, 19
	Keeping excess money	19
Dudget setting and		17
Budget setting and	Free loaning of the university	
allocation	Free selling buildings and assets	20
Intra-organizational	Authority of relationship with charities	24
capacities	Tendency of organizations toward collaboration with an independent university	60
	Independent signing treaties and international documents	57
Organizational	Reengineering of organizational structure	58
reengineering	Flexibility of organizational structure	59
International authority	International collaboration authority	25
	Authority of accepting and commitment to international conventions	26
	Authority of attracting immigrant refugees	27
	Authority in international relations development	28
Organizational culture	Culture of discipline	29
6	Cultural pluralism	30
National culture	Science-centered society	40
	Autonomy culture capacity	53
Organizational policies	Capacity of creating long-term scope and plan	31
and strategies	Known internal and external competitors	34
and strategies	Decentralization and localism in management	36
Management skills	Intellectual autonomy of managers	33
Wanagement skins	Increased responsibility	32
Deenenee eeneeity		32 35
Response capacity	Response to the social beneficiaries	
	Response to the government and market	37
Politics	Political interactions for university interests	38
<b>N</b> 11 1 1	Creation of political shields	55
Political capacity	Power and democracy gap in political systems	43
	Cultural and religious tolerance	44
	Political views of managers	45
Political freedom	Political and intellectual opposition	42
	Political and civil freedoms	41
Economic capacity	Diversity of income sources	39
· ·	Capacity of accepting financial documents and bonds	54
Technological capabilities	Independent control of online communication network	46
	Utilization of technology without public limitations	47
Administrative capacities	Transparency in internal relations system	48
	Supporting system of employees	49

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Dimensions	Component	Code
Scientific independency	Research authority	
	Educational opportunity	1-21-13-12-8-11-50-51
	Scientific evaluation	
Institutional independency	Administrative power	
	The power of institutionalization	2-52-14-15-9-5-6-4-22-3-56
	Audit authority	2-52-14-15-7-5-0-4-22-5-50
	Legislative discretion	
Economical independency	Financing power	
	Financial management	20-17-18-19-7-16-23
	The power of allocation and financing	
Intra-organizational factors	Inter-organizational capacity	53-24-60-57-40
	National culture	55 24 00 57 40
Inter-organizational factors	Organizational policies and strategies	
	Management skills	
	Response capacity	
	Organizational culture	49-48-58-59-47-46
	Technology capabilities	19 10 50 59 17 10
	Administrative capacities	
	Organizational reengineering	
	Politics	
Extra-organizational factors	Political capacity	
	Political freedom	41-42-45-44-43-55
	International authority	
	Economic capacity	

 Table 4. Combination of results for comprehensive description of the subject

## Discussion

Results of this research imply to the factors which are considered as the indices of the academic autonomy and as factors underlying such autonomy. The role of these factors in academic autonomy is very important. Findings suggest that three classes, intra-organizational, inter-organizational, and extra-organizational ones contribute to the academic autonomy.

Results of this research are in agreement with that of Karimian et al.,<sup>2</sup> Jafari,<sup>4</sup> London,<sup>8</sup> Hawkins,<sup>11</sup> and Jafari Sirizi et al.<sup>12</sup> London posits that making autonomy is accompanied with increased income, increased salaries, and investment over infrastructures and equipment. Hawkins introduces factors such as management flexibility, increased responsibility about the society and patients, and increased collaboration in the society as the key indices of the hospital autonomy.

On the other hand, Jafari Sirizi et al.<sup>12</sup> emphasize on factors such as decision-making right in strategic management, human resources, and physical resources as well as the ownership of the money. They imply to factors such as strategic management, human resources and physical resources. confrontation with product and logistic market, authority of the money, governance arrangement and responsibility as well as social functions of the hospitals. Moreover, Karimian et al.<sup>2</sup> stress on the scientific freedom, academic autonomy, the effect of foreign policies, lack of financial autonomy and dependence upon public budget, effect of the political relations on the international scientific relations, and effect of the political views of the academic managers on the academic environment. Although it seems that hospitals are relatively independent in this regard, such autonomy is a type of a predetermined movement. Imposing the intention of the political bodies on the organizations is viewed as the authority unless the organizations do not move in contradiction to their interests, while such type of authority has numerous proponents and opponents.

Table 5. Details of the cardiovascular academic autonomy model and fitting scale and the model validity (Linear regression)						
Dimensions	Importance	IF	SL	Model validity factor	Akaike scale	
Inter-organizational factors	0.293	0.153	0.012	0.609	-109.527	
Intra-organizational factors	0.374	0.242	0.002			
Extra-organizational factors	0.671	0.606	< 0.001			
Organizational autonomy	0.120	0.313	< 0.001	0.990	-394.771	
Financial autonomy	0.240	0.277	< 0.001			
Scientific autonomy	0.640	0.403	< 0.001			

IF: Impact factor; SL: Significance level

As discussed, reduced interference of government in hospital management results in benefits such as increased productivity, services with more quality, and more options for the patients. Opponents argue that increased privacy leads to unwanted consequences such as reduced value of stocks, reduced productivity, and less quality of the healthcare.

Seemingly, intellectual autonomy of the managers leads to their increased responsibility. Managers who can have a vision independent from the political and party systems have more ability to respond to the social beneficiaries on one hand and try to take actions for responding to the government and the market.

Moreover, to achieve academic autonomy, possibility of the organizational structure reengineering and flexibility of such a structure is a necessity. Inflexible structures make the adaptation of the hospital difficult and in this way, hospital may fail to respond to the environmental changes. In this regard, hospital is able to be independent when transparency of the internal relation systems and supporting system of the personnel is feasible. Concepts such as the organizational fairness, controllability, and opposing corruption become realized through such a system.

#### Conclusion

University hospitals of Isfahan, especially specialized hospital of heart, have limited autonomy from different aspects. One aspect is the interference of the organizational bodies through the government and another one is pressures arising from the collaboration of the charities and beneficiaries. Moreover, limitations of the force modulation as well as the pressures of the social environment on the hospital along with the social expectations of the visitors who are not in good mental conditions pose various challenges to the managers of the hospitals.

To increase the awareness of the managers and beneficiaries about the benefits and limitations of the academic autonomy, guidance handbooks are prepared and given to them. To motivate the organizations and bodies to collaborate with the universities, circles must be bet to enforce the treaties independent from the political power of the government. To improve the cultural capacity of the universities, training sessions as well as organizational missions are provided for the managers and employees regarding the autonomy of the hospitals. Signing the international treaties for utilization of the knowledge and experience of the independent hospitals can be useful.

Therefore, it is proposed that the international relations unit of the hospitals take actions for development of such relations.

To improve the authority of interaction with charities, each of the hospitals can provide the network of charities with the possibility of allocating a considerable part of the economic capacities for the hospitals. Media play a pivotal role in development of the awareness in the society. Hence, through TV programs, expectations, knowledge, rights, and social duties of people with respect to the hospitals can be trained so that a science-based society can be realized.

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## **Conflict of Interests**

Authors have no conflict of interests.

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